DESIGN & ORDER EXPECTATIONS

January 2018

Ordering Expectations

Ordering Process & Times

- I. Order Received (via Website or via Email with Order Form)
- You will receive an email notification within I2hrs* to let you know we have your order
- 3. You will receive an invoice within 24hrs*
- 4. Delivery date will be exactly IO working days from 50% deposit or full payment received.
- New Client first order will be I5 working days to allow for artwork set up
- Custom Dancewear is I5 working days after sample being approved.

*Working days are Monday to Friday 9:00am-5:00pm, you will not receive any order updates on a weekend.

Payments

- Payments that are received in full will receive are free upgrade to Pre I2 delivery.
- No orders will be sent out without balance being cleared, it is your responsibility to make that arrangement to allow us to make delivery on time.





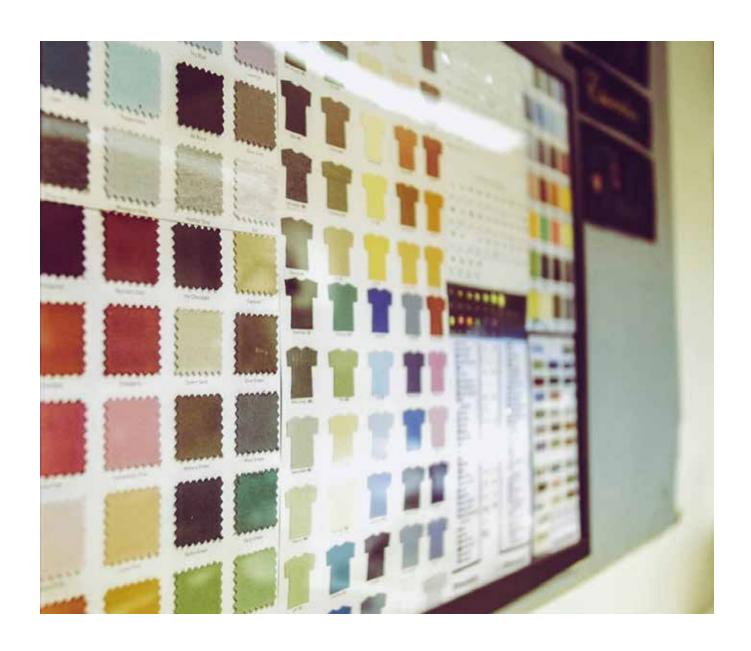
Design Expectations

Design Process & Times

- After receiving your design brief, you will receive your irst draft within one week
- Requested revisions, if any, will be completed within 3 working days
- After design approval, you will receive a sample (on a T-shirt unless otherwise discussed) within 5 working days.
- Custom Dancewear Samples within IO working days

Realistic Projections

- New Clients; From us receiving a brief & you receiving a sample, the process is typically 3-4 weeks
- Current customers who don't usually need a sample;
 From us receiving a new design request and you receiving a price is typically I week
 (including design revisions)
- If you do not need a new design and just want a price for a new product of interest, you will usually have a price within 2 days.





Design Fees

Design Fees: With Clothing Service

We work with our clients to create the perfect logo for their branding which makes them look professional, feel like a family and stand out from the crowd.

Design Fees: Design Only, Full Rights

£IOO+VAT per logo

School Name/Business Name

This is the name you are known for, trade as or is the main merchandise that brands you.

FREE at all times

Crew/Team Designs

These are your competition teams within your company that usually have 5 to IS members

3 for FREE per calendar year, £25+VAT per design thereafter.





CONTACT US

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